

April 1, 2020

COVID-19 Frequently Asked Questions
**Low Income Home Energy Assistance Program
 (LIHEAP)**

Q1 I am worried the I won't be able to pay my home heating bills. Is there help?

Yes. Depending on the amount of your household income, you may be eligible for the Low Income Home Energy Assistance Program (LIHEAP).

Q2 What is LIHEAP? Can it help me pay my winter season home heating bills?

LIHEAP is a federally funded program that helps qualifying households with home heating costs, whether it's natural gas, electricity, propane, fuel oil, coal, wood, or kerosene. LIHEAP pays for a portion of fuel used to heat the home you live in during the months your household is eligible.

The heating season runs from October 1 – May 31 of each year and applications are accepted during that time.

If you are a homeowner, the program can also help pay for:

- Weatherization services (insulation, weather stripping around doors and windows, etc.)
- Furnace cleaning, repair, and replacement
- Chimney cleaning and inspection

Q3 How about my summer utility bill?

Yes, as long as we still have funding available, LIHEAP does offer a cooling program for qualifying households if a member of the household is elderly (60 years of age or older) or has a documented medical need,

The cooling program can help with:

- Buying and installing an air conditioning unit
- Repairing an air conditioning unit
- Buying oscillating or window fans

The Cooling Program does **NOT** however, assist with payment of summer utility bills.

Q4 Who qualifies for help from LIHEAP?

Eligibility is based on your total household income and the number of people who live in your household. Both homeowners and renters may qualify.

To qualify, your household income must be no more than 60% of North Dakota's median income (see table below for 2019-2020 income limits).

Household Size	Income	Monthly Income
1	\$30,346	\$2,529

2	\$39,683	\$3,307
3	\$49,021	\$4,085
4	\$58,358	\$4,863
5	\$67,695	\$5,641
6	\$77,033	\$6,419
7	\$78,783	\$6,565
8	\$80,534	\$6,711
9	\$82,285	\$6,857
10	\$84,036	\$7,003
11	\$85,786	\$7,149
12	\$87,537	\$7,295

Q5 Is LIHEAP available to me if I live on a Native American Reservation?

Each of the four Tribal organizations in North Dakota operate their own Tribal LIHEAP program for Indian households residing within reservation boundaries.

Non-Indian households residing within the boundaries of these reservations will be served by the State’s LIHEAP Program. Mixed households that include both Indian and non-Indian adults residing within the boundaries of the these reservations may elect to be served by either the tribal program or the state’s program.

To apply with Tribal LIHEAP, contract Tribal Social Services.

Q6 How do I apply?

For **Heating Assistance**, you can contact your [county office](#) to request that an application be mailed to you, or you can complete the fillable [Energy Assistance Application](#) located on the [website](#). Then simply print, sign and return it to your county office.

Note that you must have the **ability to print** in order to use the second option.

Applications are accepted through May 31.

For **Cooling Assistance**, if you are **age 60 or over**, you do not need to provide documentation of medical need. Simply make application like you would for heating assistance.

If you are **under age 60**, you will need to provide a signed statement from a medical professional verifying a medical condition and the need for a cooled living space.

ECONOMIC ASSISTANCE

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www.nd.gov/dhs/eligibility | 800.755.2716 | 711 (TTY) | www.nd.gov/dhs