

North Dakota Login (NDLogin) Account FAQs

Why should I create a login for TestReg?

Have a chronological view of your COVID-19 test results in a single location. View and print COVID-19 test results for employer or travel purposes at your convenience.

How do I log in to TestReg?

Go to [TestReg.nd.gov](https://testreg.nd.gov) and click on 'Login' in the top right corner.

What do I need to log in to TestReg?

You will need to create or use an existing NDLogin and associate it with your TestReg registration account. You may already have an NDLogin account associated with another agency such as Parks and Recreations, Game & Fish, Workforce Safety & Insurance (WSI) or Job Service North Dakota (JSND).

What is an NDLogin?

An NDLogin is an account that can be used to access multiple online services provided by North Dakota state government without the need to create a new account for each service. By having a common NDLogin, you will only need to remember one username and password to access numerous state agency online services.

What if I'm not sure if I have an NDLogin?

Go to [Testreg.ND.gov](https://testreg.nd.gov) and click on 'Login' in the top right corner. A pop-up window will appear that contains a 'Not sure' link. Try any potential email address or phone number that may have been used to register the account. If one of them is tied to an NDLogin, you will receive an email or text containing the NDLogin. Otherwise, you will need to create a new account.

How do I create an account?

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There are several ways that you can create an account.

1. Go to [TestReg.ND.gov](https://www.testreg.nd.gov) and click on 'Login' in the top right corner. A pop-up window will appear to either login or register a new account.
2. Go to [TestReg.ND.gov](https://www.testreg.nd.gov) and click on the COVID-19 Testing Event Registration Link
3. Wait until you receive a COVID-19 test result through an e-notification, click the link in the text or email.

What if I forget my NDLogin User ID or password?

Go to [TestReg.ND.gov](https://www.testreg.nd.gov) and click on 'Login' in the top right corner. A pop-up window will appear that contains a 'Forgot Login' link and a 'Forgot Password' link. Follow the instructions provided after clicking on the appropriate link.

Who can I contact for support?

If you require additional information or assistance:

- With a COVID-19 Test result, contact the North Dakota Department of Health at 701-204-6664 Monday-Saturday 8am to 7pm. Or fill out the online travel survey at [https://www.health.nd.gov/sites/www/files/documents/Webpage%20Updates/Public%20FAQ's%20TestReg%20Login_citizen%20portal%20\(1\).pdf](https://www.health.nd.gov/sites/www/files/documents/Webpage%20Updates/Public%20FAQ's%20TestReg%20Login_citizen%20portal%20(1).pdf) to request results Monday-Saturday between 8am and 7pm.
- With the NDLogin, contact the North Dakota Information Technology (NDIT) Service Desk at (877) 328-4470.