

Vaccine Manufacturers' Quality Control Phone Numbers

When a temperature in a vaccine storage unit is discovered outside of the recommended ranges, it is vital to contact the vaccine manufacturers to determine the viability of the vaccines. For questions please contact the North Dakota Immunization Program at 800.472.2180.

Vaccine Manufacturer	Contact Information	Vaccines
AstraZeneca	800.236.9933	<ul style="list-style-type: none"> • FluMist®
Bavarian Nordic	844.422.8274 Email: medical.information_us@bavarian-nordic.com	<ul style="list-style-type: none"> • Jynneos®
Dynavax	844.375.4728	<ul style="list-style-type: none"> • Hekplisav-B®
GlaxoSmithKline	888.825.5249 https://gskusmedicalaffairs.com/stability-calculator/	<ul style="list-style-type: none"> <li style="width: 33%;">• Bexsero® <li style="width: 33%;">• Havrix® <li style="width: 33%;">• Pediarix® <li style="width: 33%;">• Boostrix® <li style="width: 33%;">• Hiberix® <li style="width: 33%;">• Priorix™ <li style="width: 33%;">• Engerix-B® <li style="width: 33%;">• Infanrix® <li style="width: 33%;">• Shingrix® <li style="width: 33%;">• Fluarix® <li style="width: 33%;">• Kinrix® <li style="width: 33%;">• Twintix® <li style="width: 33%;">• FluLaval® <li style="width: 33%;">• Menveo® <li style="width: 33%;">• Rotarix®
Grifols	800.520.2807	<ul style="list-style-type: none"> • Td
Merck	800.672.6372 https://www.merckmedicalportal.com/s/temperature-stability-calculator	<ul style="list-style-type: none"> <li style="width: 33%;">• Gardasil9® <li style="width: 33%;">• Proquad® <li style="width: 33%;">• Vaqta® <li style="width: 33%;">• MMR-II® <li style="width: 33%;">• Recombivax HB® <li style="width: 33%;">• Varivax® <li style="width: 33%;">• PedvaxHib® <li style="width: 33%;">• RotaTeq® <li style="width: 33%;">• Vaxelis® <li style="width: 33%;">• Pneumovax® <li style="width: 33%;">• Vengeance™

Moderna	866.663.3762 Email: excursions@modernatx.com https://tools.modernamedinfo.com/excursion/	<ul style="list-style-type: none"> • COVID-19 Moderna
Novavax	855.239.9174	<ul style="list-style-type: none"> • COVID-19 Novavax
Pfizer	800.438.1985 https://www.pfizermedicalinformation.com/en-us/stability-calculator	<ul style="list-style-type: none"> • Prevnar 13[®] • PCV 20[™] • Trumenba[®]
Pfizer COVID-19	800.666.7248 Option 2 https://www.pfizermedicalinformation.com/en-us/stability-calculator	<ul style="list-style-type: none"> • COVID-19 Pfizer
Protein Science	800.488.7099	<ul style="list-style-type: none"> • Flublok[®]
Sanofi Pasteur	800.822.2463 https://www.sanofimedicalinformation.com/s/stability-calculator/?language=en_US&CN=US	<ul style="list-style-type: none"> • ActHib[®] • Adacel[®] • Daptacel[®] • Fluzone[®] • I-POL[®] • Pentacel[®] • Quadracel[™] • Tenivac[®]
Seqirus	855.358.8966	<ul style="list-style-type: none"> • Aluria[®] • Flud[®] • Flucelvax[®] • Fluvirin[®] • Rapivab[®]
CDC/VFC Merck Shipments	https://cdcshipping.merck.com/	<ul style="list-style-type: none"> • Varivax[®] • Proquad[®]