



# North Dakota Medicaid Quality Update

Medical Services Division, Medicaid Quality



Health & Human Services

# Who we are



## Meagan Heckaman

*Medicaid Value Based Purchasing (VBP) Program Director*

- Support the Department's initiative and agency priority of implementing a VBP model for our fee-for-service traditional Medicaid program
- Continuing to work towards our goals of improving the quality care for our members, Improving member access to care, improving member health outcomes, enhancing member experiences of care, and dampening the growth in cost in the program



## Stacy Chadwick

*Medicaid Quality Performance Manager*

- Coordinate the state required child and adult quality reporting
- Coordinate comprehensive performance monitoring activities guided by the ND Medicaid Quality Strategy and across Medical Services to achieve goals
- Help drive quality performance and be instrumental to the support of the Departments' quality initiatives/activities
  - Strong asset to the culture of continuous quality improvement within Medical Services



## Kayla Ebensteiner

*Medicaid Quality Specialist*

- Provide a range of analytical and administrative program support critical to the development and delivery of operations to both the Value Based Purchasing (VBP) Program and Quality Program delivery
- Integral part of putting VBP and Quality program delivery into practice as well as continuing to support the Departments' quality initiatives/activities

# Quality Reporting

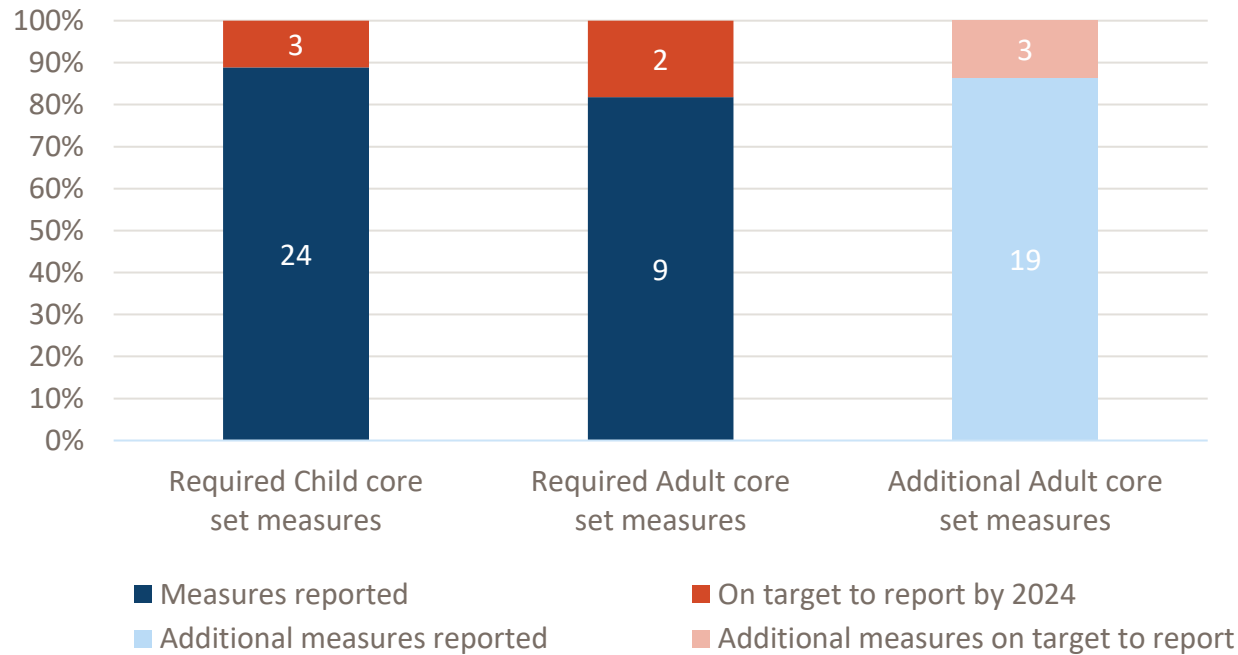
The purpose of the **Child and Adult Core Sets** is to estimate the overall national quality of care for Medicaid and CHIP beneficiaries based on a uniform set of health care quality measures. Although state reporting on the Core Sets is currently voluntary, the Child Core Set measures and the behavioral health measures in the Adult Core Set become mandatory for state reporting beginning in federal fiscal year (FFY) 2024.

- In order to support states' efforts to meet the upcoming 2024 mandatory reporting requirements and to provide sufficient time for states to prepare, the Centers for Medicare & Medicaid Services (CMS) released both the 2023 and 2024 Child and Adult Core Health Care Quality Measurement Sets based on the recommendations of the 2023 Child and Adult Core Set Annual Review.
- Timeline for reporting for 2023 (2022 results) will take place in September 2023.



# Child and Adult Core Set Measures

Federal Fiscal Year 2023 – 2024 Measure Reporting



Most current quality performance annual results can be found here:

- [Data Dashboards | Health and Human Services North Dakota](#)

Home / Data Dashboards

## Data Dashboards

In our continued efforts to increase transparency, North Dakota Medicaid is sharing operational monthly outcome data, which provides taxpayers, Medicaid providers and members and other stakeholders better insight into the department's work.

- Medicaid Renewals +
- Medicaid Eligibility Statistics +
- Claims Processing Data +
- Children Health Care Quality Measures -
  - Federal Fiscal Year 2022 ND Children Health Care Quality Measures for Medicaid
  - Federal Fiscal Year 2021 ND Children Health Care Quality Measures for Medicaid
  - Federal Fiscal Year 2020 ND Children Health Care Quality Measures for Medicaid
  - Federal Fiscal Year 2019 ND Children Health Care Quality Measures for Medicaid and Children's Health Insurance Program (Child Core Set)
  - Federal Fiscal Year 2020 Early and Periodic, Screening, Diagnostic and Treatment Program (99kb pdf)
  - Federal Fiscal Year 2019 Early and Periodic Screening, Diagnosis, and Treatment Program (206kb pdf)
- Adult Health Care Quality Measures -
  - Federal Fiscal Year 2022 ND Adult's Health Care Quality Measures for Medicaid
  - Federal Fiscal Year 2021 ND Adult's Health Care Quality Measures for Medicaid
  - Federal Fiscal Year 2020 ND Adult's Health Care Quality Measures for Medicaid
- Pharmacy Expenditures +

# Quality Strategy

## Managed Care (Expansion) Activities

- Assess Managed Care Organization's (MCO) strengths and weaknesses related to quality, timeliness, and access
- Recommendations for improving the quality of health care services furnished by the managed care plan and recommendations for how the STATE can target goals and objectives in STATE quality strategy
- MCO CAHPS® Survey results for adults
- MCO performance measure scores

## Quality Overall

- Assess STATE's strengths and weaknesses, including quality, timeliness, and access to health care services furnished
- Recommend improvements to the quality of health care services furnished by STATE, including how STATE can target goals and objectives in the quality strategy to better support improvement in the quality, timeliness, and access to health care services
- CAHPS® Survey Results for adults, children, and Children with Chronic Conditions (CCC)
- Fee For Service (FFS) performance measure scores

## Statewide Quality Strategy Plan

- Progress on achieving outlined goals
- Analyze gaps in plan
- Update the statewide quality strategy plan that covers the MCO Medicaid Expansion program and STATE's Medicaid program

Partnership



NORTH  
**Dakota**  
Be Legendary.

Health & Human Services

# North Dakota Medicaid Quality Strategy

