

Provider/Pay 2 Provider  
Address  
City, State, Zip code

Date

Dear Provider,

We are letting you know that on Jan. 1, 2024, the North Dakota (ND) Medicaid's Primary Care Case Management (PCCM) Program will end. This is a result of ND lawmakers passing House Bill 1044 during the 2023 legislative session which allowed ND Medicaid to make changes to better serve providers and members.

**What does this mean for providers?** You will no longer be required to write referrals for specialists or diagnostic testing for members enrolled in the PCCM Program. On Dec. 31, 2023, the \$2 per member per month payment will end.

**What does this mean for members?**

- Members can see any enrolled ND Medicaid provider they want. They do not have to pick a Primary Care Provider (PCP) anymore.
  - Note: This does not apply for out-of-state services.
- Members can see a specialist or have a test done like an x-ray without a referral from their PCP.
  - Note: Some providers may still require members to get a referral based on the service they need.

**Out-of-state ND Medicaid members**

- Out-of-state requirements still apply. Members must still see an enrolled Medicaid provider and get a referral for services.

On Jan. 1, 2024, members enrolled in the PCCM Program will automatically be enrolled in ND Medicaid's Traditional Fee for Service Program. Members will not need to do anything.

From now until Dec. 31, 2023, it's business as usual. We will continue to accept applications and process providers who would like to be enrolled the program as a PCP. Per member per month payments will continue to be paid until Dec. 31, 2023. Members will still be assigned to a PCP and need referrals.

If you have questions, contact the ND Medicaid Call Center at (701) 328-7098 or toll-free (877) 328-7098, or 711 (TTY) and they will assist you.

Sincerely,  
PCCM Administrator

Sign up for ND Medicaid provider newsletter at [hhs.nd.gov/healthcare/medicaid/provider](https://hhs.nd.gov/healthcare/medicaid/provider)  
Learn more about Medicaid renewals at [hhs.nd.gov/StayCoveredND](https://hhs.nd.gov/StayCoveredND)

**MEDICAL SERVICES**

600 E Boulevard Ave Dept 325 | Bismarck ND 58505-0250

701.328.7068 | Fax 701.328.1544 | 800.755.2604 | 711 (TTY) | Provider Relations 701.328.7098 | [www.hhs.nd.gov](https://www.hhs.nd.gov)

